

DASL & MSL Quality Policy

The management of DASL and MSL are operating under the controls of a quality management system along the lines laid down in ISO9001:2015 standards.

The company places particular emphasis on obtaining client satisfaction by:

- Responding promptly and accurately to customer enquiries and orders.
- A continuous pursuit of quality, value and reliability in the products and services we supply to our customers.
- Ensuring that the management and staff are fully trained to meet the requirements of the business and its customers.
- Constantly striving to meet and where possible exceed our customers' expectations.
- Working closely with our customers and suppliers in seeking to establish the highest quality standards.
- Adopting a forward-looking view on future business decisions which may have an impact on quality.
- Training all members of staff in the needs and responsibilities of quality management.

To meet the specified requirement of the customer, the company applies a quality management system in conjunction with other management controls; this is described in the business manual.

Responsibility for upholding this policy is company wide under the guidance and assistance of senior management who encourage the personal commitment of all staff to address quality as part of their skill base.

It is the company's policy to seek to operate to these standards continuously and to implement and operate fully the ISO9001:2015 standard through registration and annual review.

The company complies with all applicable legislation relevant to its industry including all health and safety regulations.